

## Appendix E—Program Participant Survey and Results

OCTOBER 26, 2006

As a part of the community input process for the Recreation Plan, a participant survey was mailed to over 1,300 participants of City of Mountain View recreation classes. The survey was also included in the fall 2006 Recreation Activity Guide and printed in the August 4, 2006 edition of the *Mountain View Voice*. Two hundred fifty-one (251) surveys were returned.

Respondents often gave more than one answer per question, resulting in more responses than surveys returned. In some answers, the underlying meaning of the answer was interpreted to create succinct categories and aid in analysis. A summary of these answers is provided below:

**1. What would you say the Mountain View community does best for its families, adults, youth, seniors, businesses and visitors?**

• Parks	53
• Variety of recreational programs/activities	53
• Library	35
• Quality of recreational programs	34
• Affordable and well priced programs	25
• Concerts/entertainment/festivals	18
• Pool facilities and swim programs	16
• Provides community feeling	14
• Relaxing and safe environment	13
• Schools, after-school programs, classes	12
• Staff easy to work with and friendly	10
• Local business and transportation	10
• Open space for recreation	7
• Diversity of age groups in programs	7
• Performance facilities	6
• Arts and music programs	5
• Recreational facilities	4
• Senior Center and programs	4

**2. What change or improvement would you identify as the highest priority to meet the current recreation and community service needs of Mountain View residents?**

• Increase recreation programs and expand recreation schedule	36
• Increase number of parks; fields and make park improvements	28
• Preserve open space	16
• Extend swim hours	13
• Year-round swimming/pool open for longer period	12
• Utilize additional parks for programs	9
• Additional youth sports	9
• Build an aquatic complex	8
• More after-school programs for middle school and high school	7
• Educational activities, classes	7
• Adult classes and sports	7
• Improve/relocate/remodel Community Center	6
• Increase hours and have later times for recreation programs	5
• Build a bike and running path	5
• More exercise facilities	5
• Update/remodel current pools	5
• Quality instructors	5
• Safety	3
• Affordability	3
• Lego Camps	3
• More gyms	3
• Child care/preschool	2
• Squirrel issue	2
• Indoor pool	1
• More Spanish-speaking services	1
• Gymnastics	1

**3. What are the most important issues or challenging facing the Mountain View community during the next ten years?**

• Affordable housing/housing issues	32
• Population growth/space for programs	30
• Traffic issues/transit	19
• Maintain open space	17
• Effective school system/improve public schools	13
• Create additional parks/expand existing parks	11
• Affordability of area/income/wealth gap/programs	11
• Additional athletic facilities	10
• Improve/maintain current programs	10
• More activities/programs for teens/new teen center	9

• Crime	8
• Environmental concerns	7
• Maintain a safe and clean environment	6
• Health issues and quality of life	6
• Diversity issues/language	5
• Education of youth	4
• Additional/affordable child-care programs	4
• Quality of neighborhood	3
• Budget issues	3
• More entertainment downtown	1
• Preserve the pumpkin patch	1
• More parking at the Recreation Center	1
• Improve services for special-needs kids	1
• Day worker support	1

**4. Identify what you consider the benefits residents are seeking when participating in parks, recreation and community service activities. List as many as you feel are important to be considered?**

• Educational/learning	41
• Socialization/friends	34
• Affordable	33
• Exercise/physical activity	25
• Community building	22
• Safety	18
• Outdoor activity	18
• Health benefits	17
• Fun	17
• Qualified staff/programs	13
• More parks/clean parks/shade	12
• Location/proximity	10
• Open space	9
• Diversity (racial and age)	8
• Family activities	8
• Relaxing	8
• Clean	7
• More programs	5
• Pool access	4
• Child-care issues	3
• Half-day summer programs	3
• Traffic	2
• Music and Art	2

**5. If you were to name one program needed for Mountain View residents, what would that program be and why?**

• More teen activities/locations/after-school programs	16
• More adult classes	13
• Additional Tiny Tot (5 and under) recreation programs	9
• Child care/free preschool	9
• Additional youth sports	8
• Year-round swimming/more dates	8
• Language classes for kids	7
• Longer hours at pool	6
• More summer camps and camps for special education kids	6
• Open Space	4
• Additional gyms for weights	4
• Community Outreach	4
• Youth concerts/more concerts in park/movies	4
• Parks	4
• Ballet/Dance	3
• Nature programs/awareness	3
• Bike lanes/trails	3
• First-aid classes	2
• Performing Arts/arts and music classes	2
• Senior sports league	2
• Fourth of July event/more community events	2
• Safety	1
• Cooking/art classes for kids	1
• More community gardens/garden club/greenhouse	1
• Family events	1
• Horseback riding	1
• Masters Swim Club (Adult)	1
• Improve youth education	1
• Gymnastics	1

**6. If you were to name one facility needed for Mountain View residents, what would that facility be and why?**

• Indoor Pool/Slide/Lazy River	16
• More sports fields	14
• New gym for weights/gymnastics/courts	14
• New Community Center/location/renovation	9
• New Teen Center	9
• Open space and parks	8
• Additional pool/remodel current	8
• Water parks	6

• Child-care center	6
• Birthday party place/family recreation location	4
• Recreation swim year-round	3
• Soft running/biking surface paths	3
• Another dog park	3
• Tennis courts	3
• New skate park	2
• Better transportation	2
• Thrift store/mall/more stores	2
• Recreation facility at Whisman	1
• Longer hours and programs during school year	1
• Day worker place	1
• Community Garden	1
• Bathroom at parks	1
• Multicultural center	1
• Children's museum	1